



Tribal Insurance Processing System

Date of Notice: August 29, 2014

Subject: NFC Contact Center Training Session

Customer(s) Affected: TIPS

Dear Customer:

This notification is to inform all customers that the National Finance Center's (NFC) Contact Center (NCC) will be closed for one hour on Thursday, September 4, 2014, due to participation in a training session.

The phones will be unavailable from **1:30 p.m. to 2:30 p.m. CST**. As a reminder, Requester Console will be available during this brief closure to enter your requests, or you can submit your request via email at: NFCcontactcenter@nfc.usda.gov.

Assistance with *security related inquiries* is available 24 hours per day, 7 days per week by contacting NFC's Operations and Security Center (OSC) at **1-800-767-9641, 1-504-426-6435**, or via email to osc.etix@nfc.usda.gov.

jkc